American Academy McAllister Institute of Funeral Service

INFORMATION TECHNOLOGY

AAMI IT Requirements

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TABLE OF CONTENTS

AAMI IT Requirements.....1
To take online courses or exams at AAMI.....1
Operating system requirements.....1
Blackboard.....2
Honorlock.....2
What operating system and browser do I have?.....2
What if the browser checker results show some red X's instead of green check marks?.....3

AAMI IT Requirements

Failure to have an adequately configured system will cause you to have trouble later. If there is something you do not understand, get help (contact your own technical support person, or AAMI Blackboard Support at support@aami.edu).

To take online courses or exams at AAMI

a) You don't have to be a computer expert, but you should know how to do at least the following:

- Use a word processor program to create documents with headings, bullets, and tables;
- Use the "save" and "save as" options to save documents;
- View PowerPoint presentations;
- Use email, including attaching and downloading files;
- Find information on the internet using an internet search engine (Google, Bing, etc.);
- Download and install software on your computer;
- Download, read, and print PDF documents.

b) You must have sufficient technology, internet access, and an email account.

Operating system requirements

Windows 11 25H2 (2025 Update) or newer; macOS 15 Sequoia or newer; Chrome OS

- Processor: 2 GHz or faster
- RAM: 8 GB or higher
- 20 GB of available hard-drive space
- Screen resolution: 1280x1024 or higher
- Reliable internet connection: 10 Mbps download, 4 Mbps upload
- Computer should not be more than 4 years old
- Functioning high-quality webcam, microphone, and speakers

In addition, you must have:

- Adobe® Acrobat® Reader – latest version (Windows and macOS only; Chrome OS users may use the built-in PDF viewer)
- Local administrative privileges (for required software installations)
    - It is strongly recommended that you have **administrative rights** to the computer you will use for AAMI online coursework. If you must use a computer for which you do not have administrative rights (such as a library computer or a workplace computer), you may experience difficulties with needed functions, such as installing plug-ins. Students

using library or workplace computers will have limited support options due to access limitations on such networks. Check with your workplace IT department to ensure that you may access course materials from your company's network.

- Anti-virus program (updated regularly)
- Email account – a school email address will be assigned.

Blackboard

AAMI uses Blackboard Learn (SaaS deployment) as its learning management system (LMS). Blackboard Learn supports Google Chrome™, Mozilla® Firefox®, Apple® Safari®, and Microsoft® Edge® desktop and mobile browsers. The supported versions:

- **Google Chrome**™, most recent stable version and one preceding version. Chrome is required for use with Honorlock, the remote proctoring system.
- **Mozilla® Firefox®**, most recent stable version and one preceding version.
- **Apple® Safari®** for macOS and iOS, current version and one preceding version.
- **Microsoft® Edge®**, most recent stable version and one preceding version.

Not all of Blackboard's features support a mobile format. If you are using a mobile or tablet device, you must also ensure access to a desktop or laptop computer running a full-featured operating system within the supported browser versions listed above. Taking quizzes, tests, and exams on a mobile phone or tablet device is not permitted. All quizzes, tests, and exams must be taken on a desktop or laptop computer that meets the requirements in the **Honorlock section** below. Tests started on a mobile or tablet device will not be reset.

Please refer to **Supported devices** for additional information about supported devices, operating systems, and browsers.

Honorlock

AAMI uses Honorlock as its remote proctoring service.

Honorlock requires a computer, a working webcam/microphone, your ID, and a stable internet connection.

Mobile phones and tablets cannot be used for proctored exams.

Honorlock requires you to use Google Chrome and download the Honorlock Chrome Extension.

Please review Honorlock Minimum System Requirements

What operating system and browser do I have?

To find out what operating system and browser you are already using, and whether it is supported, please click on the following link:

Supported Browsers

What if the browser checker results show some red X's instead of green check marks?

- If you see a green check and a "SUPPORTED" message, you passed all the checks, and you should be able to use all the main features of Blackboard Learn.
- If you see a red X and an "UNSUPPORTED" message, your web browser is not supported by Blackboard Learn.
- If you see a green check and a "SUPPORTED" message but did NOT pass all the checks, you should be able to use most of the main features of Blackboard Learn. **You MUST have a green check next to Browser Security – Cookies and Browser Security – Pop-up blocker. If you do not, change your settings until you do, or set an exception in your browser for Blackboard. (https://bb.funeraleducation.org)**



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